

Balloons T & C's

Colour Me Face Painting & Balloon Art

PAYMENTS & DEPOSITS:

The Client agrees to a non-refundable 30% deposit of the total booking price upon invoicing. Failure to make payment of the deposit will result in your booking date & time being made available again for another client to book.

Balance is to be paid no less than 2 days prior to the event by direct transfer or in cash on the day PRIOR to setting up for your event.

Travel and hire fees will be quoted when booking.

Additional luggage fee may be applied if travelling far from the vehicle, stairs, etc.

Cancellations

Deposits are non-refundable, however, this fee will be refunded if Colour Me is unable to attend due to unforeseen circumstances

Subject to availability, your event may be postponed, once only, to a future date within 6 months of the original booking date and any amounts paid will be transferred to said date.

HIRE EQUIPMENT & DAMAGES:

All hire equipment must be cleaned/wiped down by the Client at the end of the hiring period. The client agrees to remove balloons from the hire equipment and dispose into a bin prior to the owner arriving to collect the hire equipment.

The Client is responsible for any loss or damage caused to the Owner's hire equipment while in their care/booking time.

The Client should notify the Owner immediately if any hire equipment is damaged, lost or stolen. The Client agrees to pay full cost for all equipment that is damaged, lost or stolen. Full payment for damaged/lost goods is to be paid within 24 hours.

PRIVACY

Colour Me holds personal information relating to event bookings. Colour Me will take reasonable steps to protect all personal information from loss or disclosure. Colour Me will not be liable for any loss, damage or theft as a result of your use of this website. It shall be your own responsibility to ensure that any products, services or information available through this website meet your specific, personal requirements.

Installation Agreement

Colour Me holds no responsibility for what may happen to the Client's balloons once they are in the client's care or after installation.

Where balloon décor installations occur outdoors, Colour Me will not replace nor offer a refund or discounts due to loss, breakage or failure to produce due to environmental factors.

The client is responsible for teardown and agrees to dispose of the balloons post-event into a bin.

Access to power will be required when installing.

